



# Arlenee Lebrón Segura

Qualified lawyer with 9 years of experience working in International Insurance Market. Proven expertise on Financial Crime, Fraud, and AML detection and investigation, leading complex cross-borders investigations.

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📍 Madrid, Spain

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## WORK EXPERIENCE

### Senior Fraud Investigator American International Group (AIG).

07/2015 – 11/2018

Madrid

#### Achievements/Tasks

- Responsible for detecting and investigating insurance fraud schemes for all Lines of Business related to customers, clients, employees, vendors and brokers, for Spain and Portugal.
- Conduct complex investigations of international trade and transport fraud.
- Collaborate with Compliance department with investigations of AML, Sanctions, PEP, and OFAC sanctions.
- Point of Contact with Law Enforcement, UDEF, and Police Authorities.
- Assist to Belgium, Netherland and Italy with their Complex Transport and Financial Crime investigations worldwide.
- More than 10 millions of euros saved thanks to my investigations.
- Provide regular training to Bulgaria's Center of Excellence and Mexico Travel Assistance.

### Fraud Desktop Investigator American International Group (AIG)

07/2014 – 07/2015

Madrid

#### Achievements/Tasks

- Analyze and investigate claims suspicious of fraud for Spain and Portugal.
- Draft Investigations reports for claims adjusters, commercials managers and stakeholders.
- Conduct database and internet research to gather all relevant information.
- Contact point for Police and Law Enforcement Authorities providing them a timely and accurate response.
- Conduct trainings to employees of Spain and Portugal team about Insurance Fraud and trends.
- Digitization of Key Fraud Indicators to Claims and UW platforms and system.
- More than 2 millions euros saved thanks to my investigations.

### Senior Triage Analyst American International Group (AIG)

07/2013 – 07/2014

Madrid

#### Achievements/Tasks

- Analyze documents and information related to Referrals of suspicious claims and activities.
- Work with Intelligence team about specific country red flags and fraud schemes.
- Conduct quarterly audits on claims regarding anti-fraud guidelines.
- Increased in 40% number of cases detected and referred.

## LANGUAGES

- Spanish: ● ● ● ● ●
- English: ● ● ● ● ○
- Portuguese: ● ● ● ○ ○

## EDUCATION

### Master in International Business Law. Universidad San Pablo CEU

10/2008 – 07/2009

Madrid

### Master in Maritime and Business Law Universidad Pontificia Comillas (ICADE)

10/2007 – 09/2008

Madrid

### Bachelor Degree in Law, Magna Cum Laude Universidad APEC. Madrid Bar Association N. C106120

03/2004 – 07/2007

Santo Domingo, República Dominicana

## CERTIFICATES

### Ethics (03/2019)

Association of Certified Anti-Money Laundering Specialists (ACAMS).

### Forensic Accounting and Fraud Examination (03/2019)

West Virginia University offered through Coursera

### Fraud Investigations (02/2019)

Association of Certified Anti-Money Laundering Specialist (ACAMS).

## TRAININGS

### Utilizing Open Source Intelligence for Financial Investigations. (02/2019 – 02/2019)

The Association of Certified Financial Crime Specialists

### Marine Insurance (08/2016 – 09/2016)

Swiss Re, Zurich

### Marketing Strategy (09/2008 – 09/2008)

IE Business School, Madrid

## SKILLS

International Experience

Excellent Presentations skills

Business Acumen

Analytical Skills

Efficient and Proactive

Highly motivated

Strong Work Ethics

Flexibility

## WORK EXPERIENCE

### Marine Claims Adjuster Chartis (Former AIG)

07/2010 – 07/2013

Madrid

#### Achievements/Tasks

- Handle and adjust marine cargo, transport, and yacht claims, determining nature, cause and loss extension.
- Provide accurate and regular reports on claims, coverages issues, recoveries files and legal issues.
- Increased number of claims recovered in 156% from 2010 to 2012 and recovered amount in 29%.
- Provide training to clients and brokers about claims proceedings and coverages.
- Implemented a handling proceeding for small and high frequency claims, keeping a closing ratio of 1/1.

### Trainee Lawyer

#### AMYA (Abogados Marítimos y Asoc).

06/2008 – 10/2008

Madrid, Spain

#### Achievements/Tasks

- Represent clients with their cases, claims and lawsuits.
- Help partners in ships arrestments proceedings, actions against insurance companies, and claims management of P&I clubs.
- Help partners in legal writings, and legal consults.
- Interpretate and analyse rules and regulations and its consequence for our client's interests.

### Claims Handler

#### Atlantic Insurance & Reinsurance Broker

01/2008 – 05/2008

Madrid, Spain

#### Achievements/Tasks

- Management of P&I and Insurance claims (Marine Liabilities, Cargo Claims, H&M, FDD), according with Lloyds and P&I Club rules and claims guidelines.

### Lawyer

#### Ingrid Yera Vidal & Asoc.

02/2006 – 01/2007

Santo Domingo, Dominican Republic

Firms specialized in Corporate law.

#### Achievements/Tasks

- Legal writings, partnership, leasing and sales contract.
- Recoveries and debt proceedings.
- Management of administrative and legal requirements of Company constitutions and brands.

## SKILLS

Reliable and confident

Team player

Motivated by Challenge

## TECHNICAL SKILLS

### IT

Microsoft Office, Power BI, iOS, Aegis, Wired, Open sources, Silos.

## VOLUNTEER EXPERIENCE

### Co-Leader Woman&Allies Iberia

#### AIG Spain

10/2016 – 11/2018

### Volunteer|Coach

#### Junior Achievement

04/2015 – 11/2018

## HONOR AWARDS

Best Case of Insurance Fraud (04/2017)

ICEA, Madrid

First Award in Insurance Fraud (04/2014)

ICEA, Madrid

## REFERENCES

Stefano Villa, Global Investigative Services Supervisor, AIG Italy

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Manuel Ferrandez, CEO Atlantic Insurance & Reinsurance Broker

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Paul Buelens, GIS Manager, BeNeLux, Nordics & France

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